



## WARRANTY CERTIFICATE

We, Evolve New Energy Motors Company Ltd., acting as the sole distributor in Hong Kong for AVATR Technology (Chongqing) Co., LTD. (AVATR) hereby give on behalf of AVATR to the first owner of the Vehicle the following warranty terms in accordance with AVATR'S warranty policy:

1. The Vehicle and its accessories produced and shipped from AVATR factory shall be warranted to be free from defects in material and workmanship under normal use and maintenance conditions for the first 60 months or 120,000km, its related high voltage EV system and battery for the first 8 years or 160,000km, whichever comes first.

2. Any malfunctioning resulting from defective material or workmanship shall be repaired at no cost to the owner at AVATR Service Centre or any service centres of Dah Chong Hong (Motor Service Centre) Ltd. in Hong Kong ("the Service Agent") during warranty period, or owners may at their own expense proceed to obtain vehicle servicing from third party service providers in accordance with the vehicle handbook guidelines detailed herein. Save for the warranty given herein, neither AVATR nor our company will be liable to the owner for any incidental damages, losses, costs, expenses or liabilities which may be suffered or incurred by the owner. Further, no demand for replacement of a new vehicle will be entertained by AVATR or our company as our liabilities are limited to making good of the Vehicle only.

3. The defective parts which have been replaced shall become the property of AVATR.





#### **4. The following items are not covered by this Warranty:**

(a) Parts supplied by equipment manufacturer other than AVATR and any damage directly or indirectly resulting from the installation of such parts.

(b) Consumable replacement parts and lubricants.

(Parts)

Brake discs/drums, brake pads, brake shoes, lights (excluding sealed beam), fuses, motor brushes, step rubbers, wiper blades, belts, wheels, tires, carpet, tubes and other rubber parts, and other items specified by AVATR.

(Lubricants) Oil, grease, battery electrolyte, radiator coolant and other items specified by AVATR.

(c) Costs incurred for required maintenance services performed by our company or the Service Agent will not be covered by this Warranty. Required maintenance services include brake services, wheel alignment check, wheel balancing, performance check on traction motor, transmission, air-conditioning system and any other vehicle system performance checks which are requested by the owner but which checks reveal that performance is within factory limits.

(d) Damage that result from normal wear and tear including but not limited to deterioration and contamination of trim, painted surfaces, plated surfaces, rubber parts and other appearance items.

(e) Damage that result from normal wear and tear including but not limited to deterioration, contamination, transformation of seat surfaces and containers.

(f) Any repair and/or adjustment and/or maintenance services performed by someone other than our company or the Service Agent causing any damage to such parts and/or equipment resulting therefrom.



(g) Any damage resulting from operating methods other than those indicated in the owner's manual or are beyond the limitations or specifications specified by AVATR (maximum load, passenger capacity, motor speed and others).

(h) Any damage resulting from accidents, fire or theft.

(i) Any damage resulting from improper storage or transportation of the vehicle.

(j) Any damage resulting from modifications of any kind to the Vehicle, the use of non-genuine parts or accessories, or the use of fuel, lubricant or fluid which are not recommended by AVATR.

(k) Esthetic phenomena of the Vehicle that do not affect performance (noise, vibration, oil seepage and others).

(l) Any costs for work to correct improper or defective work previously performed by someone other than our company or the Service Agent.

(m) Any damage resulting from natural disasters such as flood, earthquake, typhoon or other unavoidable circumstances.

(n) Any consequential expenses including but not limited to towing, vehicle or crane rental charges, traveling, meal, telephone damage to property, third party liability, inconvenience, loss of profit or loss of time.

(o) Any damage caused by environmental and/or external damages beyond the control of manufacturer.

(p) Did not follow the requirements, instruction or schedule of this Warranty Booklet for performing repair and/or maintenance of the Vehicle.

5. To enjoy hassle free warranty for your vehicle, please ensure that you:

(a) Properly use, maintain and care for your vehicle as outlined in your OWNER'S MANUAL and the Owners Guidance in this booklet.





(b) Arrange periodical maintenance (for a period of 12 months or in every 10,000km whichever comes first as recommended by our manufacturer) to be properly performed on your vehicle by a competent party.

(c) Keep maintenance service records in respect of your vehicle evidencing that the proper maintenance has been performed.

(d) Do not use the vehicle as a hire car, a taxi, a driving instruction car or used outside the territories of Hong Kong without our specific prior approval by Evolve New Energy Motors Company Ltd. in writing.

6. If there are improvements and/or modifications to the model that the vehicle belongs after the Vehicle has been shipped from AVATR factory, neither AVATR nor our company shall be liable to carry out the new improvement and/or modifications to the Vehicle. However AVATR may at its absolute discretion, offer to carry out the new improvements and/or modifications to the Vehicle and in such event, the owner shall deliver the Vehicle to such service centre at such time specified by AVATR or our company failing which the offer from AVATR shall be deemed to be withdrawn and neither AVATR nor our company will be liable, under this Warranty, to carry out any work or repairs to ensure that the Vehicle's performance is up to the standard that it would achieve if the proposed improvements and/or modification has been carried out.

7. If the Vehicle shall be transferred by the current owner within 60 months from the date of first registration of the Vehicle, then provided that the current owner has observed all the terms of this Warranty Certificate and provided that an application has been duly submitted to our company, the benefit of this Warranty may be transferred to the next owner upon approval of such application by our company. Notwithstanding the above, it is hereby expressly declare that we have the right to annul the approval of transfer of





this Warranty if it shall be subsequently discovered that the current owner has previously breached any term of this Warranty.

8. Any request of vehicle repair to be conducted at Dah Chong Hong (Motor Service Centre) Ltd. without service / repair record at "Dah Chong Hong (Motor Service Centre) Ltd." in the past 12 months, a vehicle diagnosis and inspection have first to be conducted and the inspection fee to be borne by the vehicle owner. The inspection fee will be reimbursed to the vehicle owner, should relevant parts are produced by AVATR are proved to defective in materials or workmanship after the diagnosis and inspection, and vehicle owner selected to have the corresponding repair to be handled by "Dah Chong Hong (Motor Service Centre) Ltd."

For the avoidance of doubt, owners may use third party service providers to perform repair and maintenance services in accordance with the maintenance schedule within this Warranty Booklet without such services invalidating the terms of this warranty and without such service leading to the rejection of a warranty claim (subject to the detailed terms of the warranty set out in this Warranty Booklet).





## 保用證書

合進汽車有限公司 ( 以下簡稱“合進汽車” ) 乃阿維塔科技 ( 重慶 ) 有限公司 ( 以下簡稱“ AVATR ” ) 於香港之唯一指定分銷商，現代表 AVATR 發此保用證書予車輛之首次登記註冊持有人，並按照 AVATR 之保用政策而附以下列條款：

一、凡 AVATR 原廠生產及經送抵港之車輛及其所屬零件或配件，只要在正常使用及定期維修情況下，一概於此證書簽發之日期起 60 個月內或首 120,000 公里內 ( 以較先到達者為準 )，及其高壓電動系統於此證書簽發之日起 8 年或 160,000 公里，及其高壓電池則於此證書簽發之日起 8 年或 160,000 公里內 ( 以較先到達者為準 )，獲提供材料及造工保用服務。

二、保用期內，AVATR 服務中心或任何一間 AVATR 指定之大昌貿易行汽車服務中心有限公司 ( 以下簡稱“大昌行汽車服務中心”)，將負責免費維修車輛因原廠材料缺陷或原廠安裝不妥善而引起之故障；或車主可前往第三方車房自費並根據本保用及維修手冊要求進行維修保養。但凡任何因事故而導致車輛其他損毀及有關損失、費用和開銷，均需由車主自行負責，AVATR 及合進汽車之最終責任只限將車輛維修至最妥善狀態，並不會接納更換全新車輛之要求。

三、被更換出之損壞零件均屬 AVATR 財產。

### 四、下列各項均列入非保用範圍內：

( a ) 由 AVATR 以外之生產商所提供任何零件或設備，並於安裝時對車輛造成直接或間接的損壞。

( b ) 損耗性之零件及潤滑油，如下：

( 零件 )

制動碟/鼓、制動片、制動掌、燈 ( 除密封式燈 )、保險絲、摩打破刷、腳踏膠凹、水撥片、皮帶、輪圈、車呔、地毯、喉管和塑膠零件及其他 AVATR 指定之項目。

( 潤滑油 )

潤滑油、潤滑油脂、電池液、冷卻液、及其他 AVATR 指定之項目。

( c ) 正常保養車輛所需之費用並不列入保用範圍。正常保養服務包括迫力服務、檢查前輪角度、車輪平衡、檢查驅動摩擦表現、傳動系統、冷氣系統及由車主要求就車輛其他系統表現而作出之檢查，但有關檢查證實表現符合廠方標準。





( d ) 任何車身漆油及外觀裝飾設備因時間流逝而造成的自然損耗，包括剝落及褪色之裝飾、電鍍表面、噴塗表面、塑膠零件及其他外觀項目。

( e ) 任何車廂內的座椅表面及填充物因時間流逝而造成的自然損耗，包括剝落、褪色及變形。

( f ) 於非指定之汽車服務中心進行任何維修、調整或保養，並因而造成該零件或設備部分的任何損壞。

( g ) 任何損壞是由於沒有依照 AVATR 廠方發出的“車主使用手冊”指引而引致誤用或不適當使用，甚至使用方法超出 AVATR 汽車本身的極限範圍。( 例如最大載重量、最大載容量、驅動摩打速度及其他 )

( h ) 任何損失是由於意外、火災或盜竊。

( i ) 任何損壞是由於不適當貯存或運輸。

( j ) 任何損壞是由於自行改動車輛任何一部份、採用非 AVATR 原廠之零件或配件、使用非 AVATR 認可及建議之燃料、潤滑油/液。

( k ) 任何不影響車輛表現之主觀現象，例如聲響、震動、滲油或其他。

( l ) 任何因修正由大昌汽車服務中心以外之車房或第三者所作出的不適當或錯誤維修或保養而引致之額外費用。

( m ) 任何損失是由於自然災害而造成，例如：水災、地震、颱風或其他不能預測之情況。

( n ) 任何引致之費用，包括但不限於拖車、租車、租用吊臂車、交通、住宿、膳食、電話、財產損毀、第三者責任、不便、利潤損失或時間損失。

( o ) 任何損毀是由於環境及外來因素損壞所導致，並非 AVATR 廠方所能控制。

( p ) 沒有根據本保單及維修手冊要求及週期進行維修保養。

五. 如欲享受保單所帶來的保障，車主應確保：

( a ) 正確使用車輛，並按照車主手冊及此保單及維修手冊內的指引為車輛提供適當保養及照顧

( b ) 為車輛安排合適人員作適當的定期保養服務 ( 按廠方建議，服務週期應為每 12 個月或每 10,000 公里，先到者為準 )

( c ) 保留定期保養記錄以供查閱





(d) 並沒有作為出租車輛、的士、駕駛訓練車輛或於事前沒有文書批核的情況下於香港境外駕駛。

六. 若車輛所屬之型號從 AVATR 廠運抵本港後，廠方另有任何新改良或變動，無論 AVATR 或合進汽車均無需就有關改良或變動而負責，但 AVATR 絕對可行使斟酌權為車輛提供改良服務，登記車主須根據 AVATR 或合進汽車指引，於指定時間內將車輛駛回指定之服務中心進行改良，否則便當自動放棄，而 AVATR 及合進汽車基於此保用證之條款下，將無需向該車作出任何維修工作以使車輛的表現符合改良後之標準。

七. 若車輛由首次登記註冊日期起 60 個月內轉名，現任車主是必須已細閱此保用證書內之各項條款，並填妥維修保用證明手冊內之轉名表格以交回合進汽車，申請獲批核後，車輛的保用服務便可轉移至下任車主繼續享用。除此以外，本公司如發現任何一任車主已違反任何一項保用條款，將有權否決轉名之要求。

八. 車輛因故障要求在大昌行汽車服務中心進行維修，而沒有紀錄顯示過去 12 個月內曾於“大昌行汽車服務中心”進行維修保養，須先進行車輛診斷檢查，費用由車主承擔。檢查後若證實車輛故障因原廠材料缺陷或原廠安裝不妥善而引起，及車主選擇將有關之故障維修交由“大昌行汽車服務中心”處理，相關車輛診斷檢查費用將退還車主。

為避免疑義，車主根據本保用及維修手冊及定期保養週期於第三方服務提供商進行維修和保養服務，不會使本保用條款失效，且此類服務不會導致保用索賠被拒絕（須遵守此保用手冊的詳細條款）。

*備註：保用證書之中文本只供參考之用，如英文本之條款內容與此中文譯本有任何差異，一概以英文為準。*